

Fenwick FenPay Frequently Asked Questions

When do I need to complete my registration?

Please register as soon as possible so that payments can be submitted quicker and more efficiently, with less fraud risk. Registration takes less than five minutes to complete online at corcentric.com/enroll/fenpay, over-the-phone with our Registration Services Team at (888) 618-2550, or by emailing fenwick@corcentric.com to request a PDF copy of the FenPay Program Registration Form.

I am concerned about your security.

Corcentric maintains the highest levels of data security, and our clients choose Corcentric because of our unmatched, 12-Point StopFraud™ validation process. Our information is protected by a unique username and password, is encrypted with 128-bit SSL security, and is continuously scanned for security breaches. In addition, your information is never shared with or sold to other institutions or companies.

What if we don't participate?

Fenwick has partnered with us to move to electronic payments. If you choose not to participate, your company will continue to receive checks within 60 day terms.

I would like to speak with someone at Fenwick.

Fenwick has partnered with Corcentric to help vendors like you move to electronic payments. They have asked that we contact their vendors to update contact information, including payment methods accepted. If you have questions or concerns, please email Shawna Scott at sscott@fenwick.com

I need supervisor approval.

Please provide us with your supervisor's contact information and we will send them an email that further describes the payment changes Fenwick is enacting. We'll also follow up with a call to answer any questions.

How much does this cost?

There is no charge to register with Corcentric on behalf of Fenwick.

What are the benefits?

By making this transition, Fenwick will be able to pay you faster. Electronic payments reduce both their and your exposure to potential check fraud. Electronic payments also eliminate the possibility for lost checks and significantly reduces the possibility for fraud.

What if I already have a Corcentric Profile?

If you have an existing profile, Fenwick can be linked to this profile to pay you electronically. Corcentric agents can assist in linking your profile to Fenwick.